

WEBSITE PRIVACY POLICY

INTRODUCTION

The Union City Energy Authority ("UCEA") respects your privacy and is committed to protecting it through our compliance with this Website Privacy Policy ("Policy").

This Policy describes the types of information we may collect from you or that you may provide when you visit the website at www.UnionCityEnergy.com (our "**Website**") and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This Policy applies to information we collect:

- On this Website;
- In email, text, and/or any other electronic messages between you and this Website;
- Through any mobile and desktop applications you download from this Website, which provide dedicated non-browser-based interaction between you and this Website; or
- When you interact with any advertising and applications on third-party websites and services, if those applications or advertising include links to this Website.

It does **not** apply to information collected by:

- UCEA offline or through any other means, including on websites operated by any third party (including our affiliates and subsidiaries); or
- Any third party (including our affiliates and subsidiaries), including through any application or content (including advertising) that may link to or be accessible from or on the Website.

Please read this Policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Website. By accessing or using this Website, you agree to this Policy. This Policy may change from time to time and your continued use of this Website after we make changes is deemed to be acceptance of those changes, so please check the Policy periodically for updates.

INFORMATION COLLECTED AUTOMATICALLY

We automatically collect the following:

1. Your Internet protocol (IP) address and domain name;
2. The type of browser and operating system you use to access the UCEA website and any domain names that point to sites therein;
3. The date and time you visited this site;
4. The Web pages or services you accessed while at the UCEA website and any domain names that point to sites therein; and
5. The website you visited before coming to the UCEA website and any domain names that point to sites therein.

We automatically collect this information and use it to improve the content of our Website and to help us understand how people are using our website so that we may continually improve its usefulness and user experience. Portions of the Website may use cookies to improve visitor experience. Cookies are pieces of information generated by a Web server and stored on a visitor's computer. Cookies make use of user-specific information transmitted by the Web server onto the user's computer for future access.

INFORMATION YOU PROVIDE

Information collected when you fill out any forms on our Website, participate in any survey or provide other feedback, send an e-mail, request information, or perform some other transaction online will be used solely for the stated purpose. This purpose may be to respond to you, to address issues you may identify, to improve our Website, or to forward the information you provide to an internal UCEA department for appropriate action. Survey information may be used to improve services and better gauge customer sentiment on issues ranging from services to Website design. To the greatest extent permitted by law, information is will be shared internally and only with approved vendors on a need to know basis.

UCEA has taken measures to safeguard the integrity of customer provided information in order to prevent unauthorized access. These measures are designed to prevent corruption of data, block unauthorized access and provide reasonable protection of private information in our possession. This should not be construed as a warranty of the security of information provided via the UCEA Website and/or any domain names that point to sites therein.

USE OF INFORMATION

Except as expressly provided in this Policy, we do not share Personal Information (defined as your address, email address, phone number, fax number, IP address, social security number, billing or payment information, account number, password or any other information that might identify you personally) with other organizations for their commercial or marketing purposes, nor will we intentionally disclose your Personal Information to third parties. We do, however, reserve the right to disclose Personal Information:

1. When authorized by you or when necessary to provide a service you have requested;
2. To communicate with you about issues related to your account or any request for service;
3. When necessary to comply with an order of a court or governmental agency, when requested by a regulatory authority, as necessary to respond to requests made under the Tennessee Public Records Act that are not otherwise subject to an exception, as otherwise required by law, or when requested in writing by law enforcement;
4. To investigate and address system problems and to protect the security of the Website;
or
5. To a purchaser in connection with the sale, assignment, or other transfer of all or part of our business or company.

LINKED SITES

This website contains links to other sites external to the UCEA site. Please be aware that the Internet sites available through these links, and the materials that you may find there, are not under UCEA's control. UCEA cannot and does not make any representation about these sites or the materials and/or information available there. The fact that UCEA has made these links available is not an endorsement or recommendation by UCEA of any of these sites or any materials found there. UCEA is providing these links only as a convenience to you.

The UCEA is NOT responsible for the privacy practices of those sites when linked to them through the UCEA site. Linked sites may send their own cookies to users, collect data, or solicit personal information. Visitors should read the privacy policies or privacy statements of those sites where they collect personally identifiable information. This disclaimer pertains only to the website(s) under UCEA's sole control.

CONSENT

By using this site, you signify your consent to this Policy. If you do not agree to this Policy, please do not use this site.

UPDATES AND REVISIONS

UCEA reserves the right, in its sole discretion, to update, change, modify, add or remove portions of this Policy from time to time. Changes to our disclaimer will be promptly disclosed here so that you can be fully informed about the privacy protections we provide.

CONTACT INFORMATION

To ask questions or comment about this privacy policy and our privacy practices, contact us at: 731-885-9212